

212 Golden Beach Drive
Golden Beach, Florida 33160

January 16, 2002

Attorney General John Ashcroft
US Department of Justice
950 Pennsylvania Avenue, NW
Washington, DC 20530

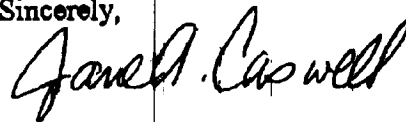
Dear Mr. Ashcroft:

As a Microsoft supporter, I feel it necessary to voice my opinion in regards to the Microsoft Antitrust settlement. I am happy to hear that a settlement has finally been reached and I have high hopes that this will be the final stage of this lawsuit.

In terms of the settlement itself, I found the solutions to be both reasonable and fair. Microsoft has agreed to implement a lot of the changes within the structure of the Windows program as well as in their business methods as well. In this agreement, Microsoft will enable computer makers to replace access to Microsoft applications with the competition's software. This will require that Microsoft make various interfaces readily available to the competition. In addition to these obligations, Microsoft has consented to the forming of a Three-Person Technical Committee in order to monitor Microsoft's adherence to the settlement.

Microsoft has come up with a lot of good ideas and I believe that they should be credited for these ideas. Furthermore, I look forward to the end of this case, as I am certain that it will be most beneficial to all of the parties involved. Thank you for your time and energy that you have dedicated this matter. It shows that you truly have the best in mind for the public interest.

Sincerely,



Jane Caswell